

COMPLAINT FORM

AutoGear Oy processes complaints in writing only.

Any defect must be reported within a reasonable time after it has been discovered. Do not continue using the product in a way that could worsen the damage.

If your complaint concerns a rebuilt automatic transmission, please attach proof of the oil change required under the warranty terms. The oil change must have been carried out after the vehicle has covered 2,000 kilometres following installation of the transmission.

Please complete this form and email it to **info@autogear.fi**. You may also attach photos or videos of the product or the issue identified. Further instructions will be provided in our reply.

Customer / Company	
Contact Person and Phone Number	
Order Number	

Part description / Part number	
Serial Number	
VIN number	
Mileage / Installation Date	
Mileage / Date When the Fault Was Detected	
Description of the Fault / Fault Codes	

By signing this complaint form, I confirm that the information provided is accurate.

Date

Signature



AutoGear Oy
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